



Sept 10, 2009

Mr. Matt Knott  
River Riders  
408 Alstadts Hill Road  
Harpers Ferry, WV 25425

Dear Matt,

Over the past week we contracted with your staff for shuttles to transport our clients and guides to and from the river. Excellent service is critical to our business and we want to let you know your staff served us tremendously well.

Amanda and Ben swiftly addressed our needs and worked with your driver group to coordinate our shuttles. Joshua as a coordinator and contact person was responsive, flexible, professional and a pleasure to work with. Our drivers, Dutch, Joshua and Junior, were all on time, presentable, polite, professional and safe.

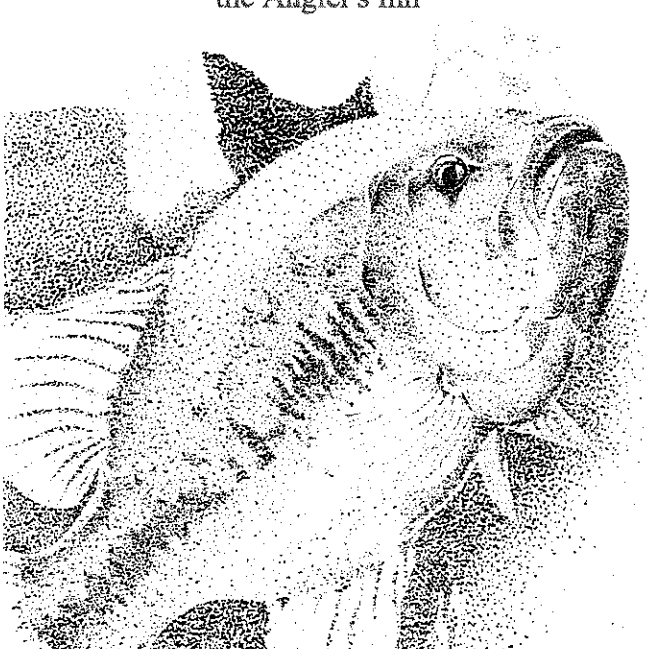
Thank you for the training and professionalism you instill in your employees. It is a true asset to us when we know we can pick up the phone and your employees will be there and be reliable.

Always a pleasure doing business with you, we look forward to calling upon you again.

Sincerely,

A handwritten signature in cursive script that reads "Bryan &amp; Debbi".

Bryan and Debbi Kelly  
the Angler's Inn



Historic  
Harper's Ferry

304-535-1239